

# Pipeworks Loyalty Points

## Terms & Conditions

1. You can collect 1 Pipeworks Loyalty Point per £1 on qualifying spend at The Pipeworks Sauna.
2. The Pipeworks Loyalty Points Scheme is not available on any online purchase from [www.thepipeworks.com](http://www.thepipeworks.com).
3. Pipeworks Loyalty Points can only be collected if your membership card is presented prior to payment. If you do not have your card and a search for your account is completed, we will try our best to ensure the right account is selected to collect points but cannot be held accountable if this is not the case.
4. Pipeworks Loyalty Points will be credited to the member's account.
5. If goods are returned under the Pipeworks 14 day returns guarantee, Pipeworks Loyalty Point, where issued, will be re-claimed.
6. Only one Membership card may be used per transaction.
7. Pipeworks Loyalty Points cannot be collected on any element of a transaction which is paid for by redeeming points.
8. Minimum spend to collect points = £1. Minimum redemption value = £10.00. Cash value of a Pipeworks Loyalty Point = £0.05.
9. Pipeworks Loyalty Points can only be redeemed against purchases when the terms and conditions are met, no cash refund equivalent is available.
10. From time to time The Pipeworks Sauna may, offer additional Pipeworks Loyalty Point promotions to selected customers. Additional terms and conditions relevant to that promotion will be included in the promotion communications.
11. We reserve the right to withdraw Pipeworks Loyalty Points where not issued in accordance with these terms and conditions, or in error and/or where we suspect fraud. We reserve the right to reclaim Pipeworks Loyalty Points where suspected fraud is considered.
12. We reserve the right to withdraw The Pipeworks Loyalty Points scheme at anytime without prior notice.
13. Promoter: The Pipeworks, Metropole House, 5 Metropole Lane, Glasgow, G1 4NH.